

WORKFLOW GUIDE —

# **Route Leads to Your Sales Team**



#### You will need:

• All users to have Sales Professional or **Enterprise Seats** 

#### **Trigger**

**Type:** Contact

**Conditions:** Lifecycle stage = MQL, or form fills (like demo request or contact us)

Re-enrollment: On

## Tip:

These enrollment triggers will be unique to you and your business.

#### Tip:

Using teams allows easy adding and removing of sales reps from lead flows.

### **Optional**

Type: Branch

Options: And/Or Criteria

### Tip:

Branch based on sales territories, product expertise, etc.

## **Territory A**

Type: Rotate record to owner Select if you want to overwrite existing owner or keep it

**Step:** Choose sales reps or sales teams to rotate leads to

### **Territory B**

Type: Rotate record to owner Select if you want to overwrite existing owner or keep it

Step: Choose sales reps or sales

teams to rotate leads to

None Met (for tracking errors)

Send email to HubSpot admin(s) to alert of errors

#### Tip:

Use "go to action" to go from one branch into another.

Type: Create tasks

Create a task for the contact owner to reach out ASAP

**Type:** Internal communication Send internal emails, slacks, or team messages to alert them

#### Tip:



- to insert: - Contact owner
- Company name
- Contact info like email and phone



