

# Re-engagement Nurture



## You will need:

- Active lists with nurture engagement criteria
  - Suggested criteria includes: lifecycle stage of MQL, lead; last activity more than 60 days ago, recent conversion date not updated in 60 days
- Active list for suppression
  - Suppression criteria includes hard bounced contacts, opted out of email, lead status unqualified, permanently DQ'd, bad contact, etc.
- Automated emails with nurture content such as case studies, resources, etc

### ▶ Trigger

**Type:** Record meets custom conditions

**Object Type:** List membership

**Reenrollment:** Off

**Workflow Goal:** Lifecycle stage of MQL, SQL, Customer, Other

**Type:** Set marketing contact status: non-marketing contact

**Type:** Delay until [set time] in contact's time zone

**Type:** Send email: [insert email here]

**Delay for "X" days**

**Type:** Send email: [insert email here]

Repeat these 2 steps for as many emails as you'd like to automate. Contact will not get emails if lifecycle changes as they will be pulled from the workflow by the goal.