

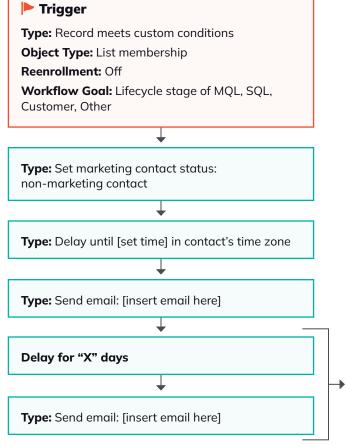
WORKFLOW GUIDE -

Re-engagement Nurture



You will need:

- Active lists with nurture engagement criteria
 - Suggested
 criteria includes:
 lifecycle stage of
 MQL, lead; last
 activity more than
 60 days ago, recent
 conversion date not
 updated in 60 days
- Active list for suppression
 - Suppression criteria includes hard bounced contacts, opted out of email, lead status unqualified, permanently DQ'd, bad contact, etc.
- Automated emails with nurture content such as case studies, resources, etc



Repeat these 2 steps for as many emails as you'd like to automate. Contact will not get emails if lifecycle changes as they will be pulled from the workflow by the goal.



